

APPENDIX B - NATIONAL INDICATORS
DIRECTION OF TRAVEL AGAINST LAST YEAR'S PERFORMANCE

KEY

△	Performance is better than last year
◁▷	Performance is either the same or likely to be the same as last year
▽	Performance is worse than last year
n/a	There is either no guidance to suggest whether high / low performance is good or bad; or, a direction of travel judgement does not apply to this indicator
BVPI	Best Value Performance Indicator
CPA	Comprehensive Performance Assessment - these indicators are used in CPA service assessments for Culture, Environment and Housing
PAF	Performance Assessment Framework - used by CSCI in Adult Social Care and Children's Services
BLOB	Used by Commission for Social Care Inspection (CSCI) to indicate performance thresholds, with 5 being the best and 1 the worst

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BVPI	PAF	Indicator	Good Performance	Baseline	Target	Outturn	Direction of Travel
ADULT AND COMMUNITY SERVICES							
Economic & Community Development							
126		Domestic burglaries per 1,000 households	Low	4.2	4.2	3.6 (Forecast)	△
127a		Violent crime per 1,000 population	Low	15.1	14.7	16.7 (Forecast)	▽
127b		Robberies per 1,000 population	Low	0.4	0.4	0.2 (Forecast)	△
128		The number of vehicle crimes per 1,000 population	Low	5.1	5.1	5.1 (Forecast)	◁▷
225		Actions against domestic violence - The percentage of questions from a checklist to which a local authority can answer 'yes'	High	81.80%	81.80%	72.7% (Forecast)	▽
178		The percentage of the total length of rights of way in the local authority area that are easy to use by the general public	High	48%	50%	39%	▽
226a		The total amount spent by the Local Authority on advice and guidance services provided by external organisations	n/a	£195,232	£195,232	Not available until June	n/a
226b		The percentage of monies spent on advice and guidance services provision which was given to organisations holding the CLS Quality Mark at 'General Help' level and above	High	12%	12%	Not available until June	n/a
226c		The total amount spent on advice and guidance in the areas of housing, welfare benefits and consumer matters which is provided directly by the Local Authority to the public	n/a	£756,997	£756,997	Not available until June	n/a
170a		The number of visits to/usages of Local Authority funded or part-funded museums and galleries per 1,000 population	High	876	880	Not available until June	-
170b		The number of those visits to Local Authority funded, or part-funded museums and galleries that were in person, per 1,000 population	High	689	720	Not available until June	-
170c		The number of pupils visiting museums and galleries in organised school groups	High	6491	6,500	Not available until June	-
220		Compliance against the Public Library Service Standards (PLSS)	High	1	3	Not available until June	-

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Adult Social Care							
53	AO / C28	Households receiving intensive home care per 1,000 population aged 65 or over	High	6.7	8.1	7.5	△
54	AO / C32	Older people helped to live at home per 1,000 population aged 65 or over	High	81.1	83	66.4	▽
56	AO / D54	Percentage of items of equipment delivered and adaptations made within 7 working days	High	96.2%	96%	96.40%	△
195	AO / D55	Acceptable waiting time for assessment - For new older clients (that is over 65 years of age), the average of: the percentage where the time from first contact to contact with client is less than or equal to 48 hours (that is, 2 calendar days), and the percentage where the time from first contact to completion of assessment is less than or equal to four weeks (that is, 28 calendar days)	High	83.60%	90%	89%	△
196	AO / D56	For new older clients, the percentage for whom the time from completion of assessment to provision of all services in the care package is less than or equal to four weeks	High	75.7%	85%	79.90%	△
201	AO / C51	Adults and older people receiving direct payments at 31st March per 100,000 population aged 18 or over (age standardised)	High	82	100	91.5	△
	AO / B11	The number of households receiving intensive home help/care as a percentage of all adults and older people in residential and nursing care and households receiving intensive home help/care.	High	18	22	19.4	△
	AO / B12	Average gross weekly expenditure per person on supporting adults and older people in residential and nursing care and providing intensive home care	Low	£531.73	<£500	Not available until June (<£531.73 forecast)	△
	AO / B17	Unit cost of home care for adults and older people - average gross hourly cost for home help/care	Low	£17.80	£15	Not available until June (<£17.80 forecast)	△

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BVPI	PAF	Indicator	Good Performance	Baseline	Target	Outturn	Direction of Travel
	AO / D37	The percentage of single adults and older people going into permanent residential and nursing care who were allocated single rooms	High	90%	90%	95.60%	△
	AO / D39	Percentage of people receiving a statement of their needs and how they will be met	High	95%	100%	96.10%	△
	AO / D40	Adult and older clients receiving a review as a percentage of those receiving a service	High	76%	78%	76.80%	△
	AO / E82	Assessments of adults and older people leading to provision of service	High	82%	77%	83.60%	△
	AO / C72	Older people aged 65 or over admitted on a permanent basis in the year to residential or nursing care	Low	73	70	53.2	△
	AO / C73	Adults aged 18-64 admitted on a permanent basis in the year to residential or nursing care	Low	1.9	1.5	1.5	△
	AO / C29	Adults with physical disabilities helped to live at home per 1,000 population aged 18-64	High	6	6	3.9	▽
	AO / C30	Adults with learning disabilities helped to live at home per 1,000 population aged 18-64	High	2.9	3	2.9	◁▷
	AO / C31	Adults with mental health problems helped to live at home per 1,000 population aged 18-64	High	4.1	4.4	4.3	△
	AO / C62	The number of carers receiving a 'carer's break' or a specific carers' service as a percentage of clients receiving community based services	High	10.20%	12%	8.30%	▽
Strategic Housing							
183b		The average length of stay in hostel accommodation of households that are unintentionally homeless and in priority need	Low	26 weeks	6	Not available until June (27 weeks forecast)	▽
202		The number of people sleeping rough on a single night within the area of the authority	Low	0	<3	0	△
213		The number of households who considered themselves as homeless, who approached the local authority's housing advice service(s), and for whom housing advice casework intervention resolved their situation, per 1,000 households	High	3.12	4	Not available until June (4 forecast)	△

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64		Number of non-local authority-owned vacant dwellings returned to occupation or demolished during the financial year as a direct result of action by the local authority	High	52	55	Not available until June (110 forecast)	△
		Percentage of total private sector homes vacant for more than 6 months	Low	0%	0%	Not available until June	-
CHILDREN'S SERVICES							
Be Healthy							
	1041YJ	The referral of juveniles manifesting mental health difficulties to Child and Adolescent Mental Health Services	High	91.2%	100%	100% @ Q3	△
	1042YJ	Substance Misuse: the proportion of young people with identified substance misuse needs who receive specialist assessment within 5 working days and, following the assessment, access the early intervention and treatment services they require within 10 working days (Substance Misuse Assessment)	High	100%	100%	100% @ Q3	△
	1040NT	Proportion of those in substance misuse treatment who are aged less than 18	n/a	24%	Not set	Not available until June	n/a
197	1047SC	Percentage change in number of conceptions amongst 15-17 year olds	Low	-15.7%	-19%	Not available until June	-
	1037SC / PAF CF / C19	The average of the percentages of children looked after who had been looked after continuously for at least 12 months, and who had their teeth checked by a dentist during the previous 12 months and had an annual health assessment during the previous 12 months	5 BLOB = 80<=100 4 BLOB = 70<80 3 BLOB = 60<70 2 BLOB = 50<60 1 BLOB = 0<50	90%	93%	90% @ Q3	◁▷
	1043SC / PAF CF / A70	Councils' self assessment of progress on four elements of the implementation of the CAMHS framework	5 BLOB = 15-16 4 BLOB = 12-14 3 BLOB = 9-11 2 BLOB = 6-8 1 BLOB = 4-5	15	15	Not available until June	-
Staying Safe							

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BVPI	PAF	Indicator	Good Performance	Baseline	Target	Outturn	Direction of Travel
49	2043SC / PAF CF / A1	The percentage of Looked After Children at 31 March with three or more placements during the last financial year	5 BLOB = 0<16.01 2 BLOB = 16.01<20 1 BLOB = 20<=100	8.90%	8%	5% @ Q3	△
	2028SC / PAF CF / A3	The percentage of children who became the subject of a child protection plan, or were registered, during the year, and were the subject of a child protection plan, or were registered, at 31 March, who had been previously registered.	5 BLOB = 10<15 4 BLOB = 8<10 or 15<17.21 3 BLOB = 6<8 or 17.21<20 2 BLOB = 3<6 or 20<24 1 BLOB = 0<3 or 24<=100	14.50%	15%	14% @ Q3	△
162	2034SC / PAF CF / C20	The percentage of child protection cases which were reviewed regularly as a percentage of those cases that should have been reviewed during the year	5 BLOB = 100 4 BLOB = 97.5<100 3 BLOB = 95<97.5 2 BLOB = 92.5<95 1 BLOB = 0<92.5	100%	100%	100% @ Q3	△
	2036SC / PAF CF / C21	The % of children de-registered from the Child Protection Register during the year who had been on the Register continuously for two years or more	4 BLOB = 0<10 3 BLOB = 10<15 2 BLOB = 15<20 1 BLOB = 20<=100	1.2%	5%	0% @ Q3	△
163	2059SC / PAF CF / C23	The number of children who ceased to be looked after during the year as a result of the granting of an adoption or special guardianship order, as a percentage of the number of children looked after at 31st March (excluding unaccompanied asylum seekers) who had been looked after for 6 months or more on that day	5 BLOB = 8<25 4 BLOB = 7<8 3 BLOB = 6<7 2 BLOB = 3<6 or 25<=100 1 BLOB = 0<3	4.1%	8%	7.7% @ Q3	△
	2022SC / PAF CF / C64	The % of core assessments that were completed within 35 working days of their commencement	5 BLOB = 80<=100 4 BLOB = 75<80 3 BLOB = 70<75 2 BLOB = 60<70 1 BLOB = 0<60	61%	66%	81% @ Q3	△
	2064SC / PAF CF / C68	The percentage of children looked after cases which should have been reviewed during the year which were reviewed during the year	5 BLOB = 95<=100 4 BLOB = 90<95 3 BLOB = 85<90 2 BLOB = 80<85 1 BLOB = 0<80	97%	100%	100% @ Q3	△

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BVPI	PAF	Indicator	Good Performance	Baseline	Target	Outturn	Direction of Travel
	2067SC / PAF CF / D74 or D78	The percentage of children aged under 16 at March 31 who had been looked after continuously for at least 2.5 years, who were living in the same placement for at least 2 years, or are placed for adoption	5 BLOB = 70<80 4 BLOB = 60<70 3 BLOB = 50<60 2 BLOB = 40<50 or 80<=100 1 BLOB = 0<40	62.2%	62%	62.3% @ Q3	△
	2068 / PAF CF / B79	Of children aged at least 10 and under 16 looked after at 31 March (excluding those placed with parents) the percentage who were in foster placements or placed for adoption	5 BLOB = 85<90 4 BLOB = 80<85 or 90<95 3 BLOB = 70<80 2 BLOB = 55<70 or 95<=100 1 BLOB = 0<55	77.90%	80%	79.7% @ Q3	△
	2054SC / DIS 1111	Percentage of looked after children fostered by relatives or friends	High	19.5%	20%	15.9% @ Q3	▽
	2060SC / DIS 1114	Percentage of looked after children with a named social worker who is qualified as a social worker	High	100%	100%	97.6% @ Q3	▽
	2058SC / DIS 1115	The percentage of looked after children adopted during the year who were placed for adoption within 12 months of the agency deciding that the child should be placed for adoption	High	100%	100%	100% @ Q3	△
	2024SC / DIS 1219	Percentage of children and young people who are the subject of a child protection plan, or on the child protection register, who are not allocated to a social worker.	Low	0%	0%	0% @ Q3	△
	2020SC / DIS 1704	Percentage of initial assessments within 7 working days of referral	High	58.7%	68%	55.2% @ Q3	▽
	2023SC / KIGS CH01	Children and young people who are the subject of a child protection plan, or on the child protection register, per 10,000 population aged under 18	n/a	14.8	17%	19.4% @ Q3	n/a
	2019SC / KIGS CH02	Initial Child protection conferences per 10,000 population under 18	n/a	23.9	29	25.9 @ Q3	n/a
	2027SC / KIGS CH03	Children who became the subject of a child protection plan, or were registered, per 10,000 population aged under 18	n/a	20.4	21	20.9 @ Q3	n/a

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	2035SC / KIGS CH10	Children whose child protection plans were discontinued, or were de-registered, per 10,000 population aged under 18	Low	22.3	20	15.5 @ Q3	△
	2042SC / KIGS CH39	Children looked after per 10,000 population aged under 18	n/a	45.4	45	45 @ Q3	n/a
	2052SC / KIGS CH44	Percentage of children looked after in residential accommodation	Low	12.60%	12%	14% @ Q3	▽
	2015SC / KIGS CH141	Numbers of referrals of children per 10,000 population	n/a	266	280	245 @ Q3	n/a
	2016SC / KIGS CH142	Percentage of referrals that are repeat referrals within 12 months	Low	20.3%	18%	21.6% @ Q3	▽
	2017SC / KIGS CH143	Percentage of referrals of children in need that led to initial assessments	n/a	66%	65%	54.6% @ Q3	n/a
	2021SC / KIGS CH145	Number of core assessments of children in need per 10,000 population aged under 18	n/a	51.6	50	63.2 @ Q3	n/a
	2039SC	The ratio of the proportion of children subject to a child protection plan, or on the child protection register, that were from minority ethnic groups to the proportion of children in the local population that were from minority ethnic groups.	n/a	1.25	2	1.88 @ Q3	n/a
	2029SC / KIGS CH04	First time registrations on the child protection register as a percentage of total registrations during the year ended 31st march	High	85.50%	85%	85.7% @ Q3	△
	2037SC / KIGS CH12	Percentage of children who were subject to s47 enquiries which led to initial child protection conferences which were held within 15 working days	High	18%	>18%	42.1% @ Q3	△

Enjoy & Achieve

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BVPI	PAF	Indicator	Good Performance	Baseline	Target	Outturn	Direction of Travel
38		Percentage of 15 year old pupils in schools maintained by the local education authority achieving five or more GCSEs at grades A* - C or equivalent	High	61.80%	66%	62%	△
39		Percentage of 15 year old pupils in schools maintained by the local education authority achieving 5 or more GCSEs or equivalent at grades A*-G including English and Maths	High	92.80%	96%	93.60%	△
40		Percentage of pupils in schools maintained by the local education authority achieving Level 4 or above in the Key Stage 2 Mathematics test	High	75.50%	82%	77%	△
41		Percentage of pupils in schools maintained by the local education authority achieving Level 4 or above in the Key Stage 2 English test	High	80.60%	83%	81%	△
43a		Percentage of proposed statements of special educational need issued by the authority in a financial year and prepared within 18 weeks excluding exceptions under the Education (Special Educational Needs) (England) (Consolidation) Regulations 2001 and set out in Annex A of the SEN Code of Practice	High	100.00%	100%	100% @ Q3	△
43b		Percentage of proposed statements of special educational need issued by the authority in a financial year and prepared within 18 weeks including 'exceptions' set out in the Education (Special Educational Needs) (England) (Consolidation) Regulations 2001 and reproduced in Annex A of the SEN Code of Practice	High	100.00%	100%	100% @ Q3	△
181a		The percentage of 14 year old pupils in schools maintained by the Local Education Authority achieving Level 5 or above in the Key Stage 3 test in English	High	76.50%	83%	80.5% (unvalidated)	△
181b		The percentage of 14 year old pupils in schools maintained by the Local Education Authority achieving Level 5 or above in the Key Stage 3 test in Mathematics	High	79.80%	83%	79.2% (unvalidated)	▽

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181c		The percentage of 14 year old pupils in schools maintained by the Local Education Authority achieving Level 5 or above in the Key Stage 3 test in Science	High	77.50%	84%	79.3% (unvalidated)	△
181d		The percentage of 14 year old pupils in schools maintained by the Local Education Authority achieving Level 5 or above in the Key Stage 3 test in ICT	High	74.00%	84%	75.2% (unvalidated)	△
194a		The percentage of 11 year old pupils achieving Level 5 in Key Stage 2 test in English	High	31%	33%	35%	△
194b		The percentage of 11 year old pupils achieving Level 5 in Key Stage 2 test in Mathematics	High	30.20%	35%	34%	△

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	3085SC / PAF CF / C69	The percentage of children newly looked after in the year, and still looked after at 31 March, who were placed at 31 March more than 20 miles from their home address from which first placed	Low	14%	12%	10% @ Q3	△
	3080YJ	Education, Training and Employment – Proportion of supervised juveniles in full time ETE	High	62.4%	90%	84.7% @ Q3	△
	3074SC / PAF CF / C24	Percentage of children looked after continuously for at least 12 months, of compulsory school age, who missed at least 25 days schooling for any reason during the previous school year	5 BLOB = 0<5 4 BLOB = 5<10 3 BLOB = 10<15 2 BLOB = 15<20 1 BLOB = 20+	10.5%	9%	15.4% @ Q3	▽
	3071SC / DIS 1406	The percentage of children looked after who were pupils in year 11 who were eligible for GCSE (or equivalent) examinations who sat at least one GCSE or equivalent exam	High	84.6%	85%	80%	▽
45		Percentage of half days missed due to total absence in secondary schools maintained by the local education authority	Low	7.90%	6%	Not available until June	-
46		Percentage of half days missed due to total absence in primary schools maintained by the local education authority	Low	5.67%	4%	Not available until June	-
50	3072SC / PAF CF / A2	The percentage of young people leaving care aged 16 or over with at least one GCSE at Grade A* - G or a GNVQ	5 BLOB = 70<=100 4 BLOB = 50<70 3 BLOB = 45<50 2 BLOB = 25<45 1 BLOB = 0<25	76.50%	90%	Not available until June	-
	3073SC / DIS 1403	The percentage of young people leaving care aged 16 or over with 5 or more GCSEs at grade A*-C or a GNVQ	High	5.90%	10%	Not available until June	-
Make a positive contribution							
	4016SC / PAF CF / C63	The number of children and young people who communicated their views specifically for each of their statutory reviews as a percentage of the number of children and young people who had been looked after at 31 March for more than four weeks	5 BLOB = 95<=100 4 BLOB = 90<95 3 BLOB = 80<90 2 BLOB = 70<80 1 BLOB = 0<70	95%	97%	99% @ Q3	△

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221a		Youth Work – The percentage of young people aged 13-19 gaining a recorded outcome compared to the percentage of young people in the Local Authority area	High	58.2%	60%	41.4% @ Q3	▽
221b		Youth Work – The percentage of young people aged 13-19 gaining an accredited outcome compared to the percentage of young people in the Local Authority area	High	33.4%	30%	31.1% @ Q3	▽
	4015SC / PAF CF / C18	The percentage of children aged 10 or over who had been looked after continuously for at least 12 months, who were given a final warning/reprimand or convicted during the year for an offence committed whilst they were looked after, expressed as a ratio of the percentage of all children aged 10 or over given a final warning/reprimand or convicted for an offence in the police force area	3 BLOB = 1<3 2 BLOB = 0<1 or 3+	2.5	2.5	Not available until June	-
Achieve economic well-being							
	5026SC	What percentage of children with disabilities aged 14+ had a transition plan to support their move from Children's Services to Adult Services?	High	up to 90%	up to 90%	up to 75%	▽
161	5022SC / PAF CF / A4	The ratio of the percentage of those young people who were looked after on 1st April in their 17th year (aged 16), who were engaged in education, training or employment at the age of 19 to the percentage of young people in the population who were engaged in education, training or employment at the age of 19	5 BLOB = 0.6+ 3 BLOB = 0.5<0.6 2 BLOB = 0.4<0.5 1 BLOB = 0<0.4	1.25	0.99	Not available until June	-
	5037SC	Percentage of care leavers at age 19 who are living in suitable accommodation (as judged by the council)	High	100%	100%	Not available until June	-
Service Management							

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	6024SC / PAF CF / B8	Average gross weekly expenditure per looked after child in foster care or in a children's home	4 BLOB = £423<£564 3 BLOB = £394<£423 or £564<£630 2 BLOB = £0<£394 or =>£630	£735	£619	£750 @ Q3	▽
	6010SC / PAF CF / E44	Gross expenditure on children in need but not looked after, as a percentage of gross expenditure on all children's services	4 BLOB = 32<43 3 BLOB = 27<32 or 43<48 2 BLOB = 0<27 or 48<=100	29%	35%	30% @ Q3	△
	6044SC / PAF MR / D74	Practice learning: The number of assessed social work practice learning days per whole time equivalent social worker for employees working in children's services	5 BLOB = 17+ 4 BLOB = 11<17 3 BLOB = 5<11 2 BLOB = (>0)<5 1 BLOB = 0	17.2	14	Not available until June	▽
	6011SC / DIS 3118	Percentage of SSD directly employed staff for children that left during the year	Low	13.8%	11%	13.4% @ Q3	△
	6012SC / DIS 3119	Percentage of SSD directly employed posts for children and families vacant on 30 September	Low	11.3%	6.80%	12.2% @ Q3	▽
	6013SC / DIS 3120	% of working days/shifts lost to sickness absence during the financial year for Social Services staff working with children & families	Low	3.75%	4%	4.16% @ Q3	▽
	6015SC / DIS3121	Percentage of SSD gross current expenditure on staffing for children and families which was spent on training the council's directly employed staff working with children and families during the financial year	n/a	3.10%	3.25%	3.83% @ Q3	n/a
	6006SC / KIGS EX61	Gross expenditure on services to children per capita aged under 18	n/a	£356	£319	£379 @ Q3	n/a
	6045SC / KIGS EX66	Gross expenditure on adoption service per capita aged under 18	n/a	£10.50	£20	£10 @ Q3	n/a
	6009SC / KIGS EX 77	Expenditure on family support services per capita aged under 18	n/a	£35	£29	£39	n/a

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CORPORATE AND CUSTOMER SERVICES							
2a		The level of the Equality Standard for local government to which the Authority conforms in respect of gender, race and disability	High	2	3	3	△
2b		The quality of an Authority's Race Equality Scheme (RES) and the improvements resulting from its application	High	79%	79%	79%	◁▷
174		The number of racial incidents reported to the local authority, and subsequently recorded, per 100,000 population	n/a	28.33	57	Not available until June	n/a
175	H19	The percentage of racial incidents reported to the local authority that resulted in further action	High	100%	100%	100%	△
ENVIRONMENT							
82a i		The percentage of household waste arisings which have been sent by the Local Authority for recycling	High	18.71%	23.97%	22.46% @ end-of-February	△
82a ii		Tonnage of household waste arisings which have been sent by the Local Authority for recycling	High	16,921.66	22,444.11	18,069.06 @ end-of-February	△
82b i		The percentage of household waste sent by the Local Authority for composting or treatment by anaerobic digestion	High	7.36%	6.85%	7.86% @ end-of-February	△
82b ii		The tonnage of household waste sent by the Local Authority for composting or treatment by anaerobic digestion	High	6,657.02	6,413.94	6,325.39 @ end-of-February	△
82c i		The percentage of the total tonnage of household waste arisings which have been used to recover heat, power and other energy sources	High	1.08%	1.05%	0 @ end-of-February	▽
82c ii		The tonnage of household waste arisings which have been used to recover heat, power and other energy sources	High	974.5	983.16	0 @ end-of-February	▽
82d i		The percentage of household waste arisings which have been landfilled	Low	72.85%	68.50%	69.68% @ end-of-February	△
82d ii		The tonnage of household waste arisings which have been landfilled	Low	65,887.51	63,792.96	56,524.65 @ end-of-February	△

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BVPI	PAF	Indicator	Good Performance	Baseline	Target	Outturn	Direction of Travel
84a		The number of kilograms of household waste collected per head of the population	Low	505.82	505.00	449.92 @ end-of-February	△
84b		The percentage change from the previous financial year in the number of kilograms of household waste collected per head of the population	Low	-3.04%	-0.15%	-3.13% @ end-of-February	△
91a		The percentage of households resident in the Local Authority's area served by a kerbside collection of recyclables	High	68%	70%	70% @ end-of-January	△
91b		The percentage of households resident in the Local Authority's area served by a kerbside collection of at least 2 recyclables	High	68%	70%	70% @ end-of-January	△
99a i		The number of people killed or seriously injured (KSI) in road traffic collisions (in 2006)	Low	147	<134	119 (this relates to 2006)	△
99a ii		The percentage change in the number of people killed or seriously injured (KSI) in road traffic collisions since the previous year	Low	4%	-28%	-19%	n/a
99a iii		The percentage change in the number of people killed or seriously injured (KSI) in road traffic collisions since the 1994-98 average	Low	-41%	-46%	-52%	n/a
99b i		The number of children (aged under 16 years) killed or seriously injured (KSI) in road traffic collisions (in 2006)	Low	13	<15	10 (this relates to 2006)	△
99b ii		The percentage change in the number of people killed or seriously injured (KSI) in road traffic collisions since the previous year	Low	63%	-7%	-23%	n/a
99b iii		The percentage change in the number of children killed or seriously injured (KSI) in road traffic collisions since the 1994-98 average	Low	-41%	-30%	-44%	n/a
99c i		The number of people slightly injured in road traffic collisions (in 2006)	Low	732	<788	663	△
99c ii		The percentage change in the number of people slightly injured in road traffic collisions since the previous year	Low	-6%	5%	-9%	n/a
99c iii		The percentage change in the number of people slightly injured in road traffic collisions since the 1994-98 average	Low	2%	10%	1%	n/a

APPENDIX B - NATIONAL INDICATORS
DIRECTION OF TRAVEL AGAINST LAST YEAR'S PERFORMANCE

BVPI	PAF	Indicator	Good Performance	Baseline	Target	Outturn	Direction of Travel
100		Number of days of temporary traffic controls, or road closure, on traffic sensitive roads, caused by road works, per km of traffic sensitive road	Low	0	0	0	△
109a		The percentage of major applications determined within 13 weeks	High	75%	76%	68%	▽
109b		The percentage of minor applications determined within 8 weeks	High	84%	85%	78%	▽
109c		The percentage of 'other' applications determined within 8 weeks	High	92%	93%	89%	▽
165		The percentage of pedestrian crossings with facilities for disabled people, as a proportion of all crossings in the Local Authority area	High	92%	100%	92%	◁▷
166a		Score against a checklist of best practice for Environmental Health	High	98.75%	100%	Not available until end-of-April	-
166b		Score against a checklist of best practice for Trading Standards	High	100%	100%	Not available until end-of-April	-
199a		The proportion of relevant land and highways (expressed as a percentage) that is expressed as having combined deposits of litter and detritus that fall below an acceptable level	Low	17%	15%	14% @ Q3	△
199b		The proportion of relevant land and highways (expressed as a percentage) from which unacceptable levels of graffiti are visible	Low	2%	2%	2% @ Q3	◁▷
199c		The proportion of relevant land and highways (expressed as a percentage) from which unacceptable levels of fly-posting are visible	Low	1%	1%	0% @ Q3	△
199d		The year-on-year reduction in the total number of incidents and increase in the total number of enforcement actions taken to deal with 'fly-tipping'	Low	Grading 1 (Very Effective)	1	3	▽
204		The number of planning appeal decisions allowed against the authority's decision to refuse on planning applications, as a percentage of the total number of planning appeals against refusals of planning applications	Low	22%	21%	36%	▽
205		The local authority's score against a 'quality of planning services' checklist	High	94%	94%	94%	◁▷

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BVPI	PAF	Indicator	Good Performance	Baseline	Target	Outturn	Direction of Travel
215a		The average number of days taken to repair a street lighting fault, which is under the control of the Local Authority	Low	8.78	5	6.61	△
215b		The average time taken to repair a street lighting fault, where response time is under the control of a Distribution Network Operator (DNO)	Low	57.16	30	9.5	△
218a		The percentage of new reports of abandoned vehicles investigated within 24 hours of notification	High	98%	100%	94.74%	▽
218b		The percentage of abandoned vehicles removed within 24 hours from the point at which the Local Authority is legally entitled to remove the vehicle	High	99%	100%	97.83%	▽
219b		Percentage of conservation areas in the local authority area with an up-to-date character appraisal	High	12.50%	26.56%	25%	△
223		Percentage of the local authority principal road network where structural maintenance should be considered	Low	14%	5%	6%	△
224a		Percentage of the non-principal classified road network where maintenance should be considered	Low	21%	19%	11%	△
224b		Percentage of the unclassified road network where structural maintenance should be considered	Low	24.28%	19%	32%	▽
86		Cost of household waste collection per household	Low	£47.03	£52.13	Not available until end-of-May	-
87		Cost of waste disposal per tonne of municipal waste	Low	£79.09	£82.33	Not available until end-of-May	-
102		Number of local bus passenger journeys originating in the authority area undertaken each year	High	3,433,043	3,948,000	Not available until end-of-May	-
106		Percentage of new homes built on previously developed land	High	76.70%	60%	Not available until end-of-May	-
187		Percentage of the category 1, 1a and 2 footway network where structural maintenance should be considered	Low	31%	27.50%	11.20%	△

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DIRECTION OF TRAVEL AGAINST LAST YEAR'S PERFORMANCE

BVPI	PAF	Indicator	Good Performance	Baseline	Target	Outturn	Direction of Travel
200a		Did the Local Planning Authority submit the Local Development Scheme (LDS) by 28 March 2006 and thereafter maintain a 3-year rolling programme?	n/a	Yes	Yes	Yes	n/a
200b		Has the Local Planning Authority met the milestones that the current Local Development Scheme (LDS) sets out?	n/a	Yes	Yes	Yes	n/a
216a		The number of 'sites of potential concern' [within the Local Authority area], with respect to land contamination	n/a	2,896	5,841	Not available until end-of-April	n/a
216b		The number of sites for which sufficient detailed information is available to decide whether remediation of the land is necessary, as a percentage of all 'sites of potential concern'	Low	0.2	2	Not available until end-of-April	-
217		Percentage of pollution control improvements to existing installations completed on time	High	96.80%	96.80%	Not available until end-of-April	-
HUMAN RESOURCES							
12		The number of working days/shifts lost to the Authority due to sickness absence	Low	8.41	8.00	7.99 @ Q3	△
16		The percentage of local authority employees with a disability	High	0.69%	0.75%	0.88% @ Q2	△
17a		The percentage of local authority employees from ethnic minority communities	High	0.64%	0.80%	0.61% @ Q2	▽
11a		Percentage of top-paid 5% of staff who are women	High	38.57%	42%	42% @ Q2	△
11b		The percentage of the top 5% of local authority staff who are from an ethnic minority	High	2.14%	2.85%	2.73% @ Q2	△
11c		Percentage of the top paid 5% of staff who have a disability (excluding those in maintained schools)	High	0.71%	1.40%	0.91% @ Q2	△
14		The percentage of employees retiring early (excluding ill-health retirements) as a percentage of the total work force	Low	0.16%	0.14%	0.25% @ Q2	▽

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DIRECTION OF TRAVEL AGAINST LAST YEAR'S PERFORMANCE

BVPI	PAF	Indicator	Good Performance	Baseline	Target	Outturn	Direction of Travel
15		The percentage of local authority employees retiring on grounds of ill health as a percentage of the total workforce	Low	0.14%	0.13%	0.18% @ Q2	▽
RESOURCES							
8		Percentage of invoices for commercial goods & services paid by the Authority within 30 days of receipt or within the agreed payment terms	High	92.67%	92.67%	91.8% @ Q3	◁▷
9		The percentage of council tax collected by the Authority in the year	High	98.34%	98.34%	77.58% @ Q3	◁▷
10		The percentage of national non-domestic rates collected in-year	High	98.90%	98.90%	79.81% @ Q3	◁▷
76b		The number of fraud investigators employed by the Local Authority, per 1,000 caseload	n/a	0.29	0.28	0.34 @ Q3	n/a
76c		The number of Housing Benefit and Council Tax Benefit (HB/CTB) fraud investigations carried out by the Local Authority per year, per 1,000 caseload	n/a	40.00	35.00	42 @ Q3	n/a
76d		The number of Housing Benefit and Council Tax Benefit (HB/CTB) prosecutions and sanctions, per year, per 1,000 caseload, in the Local Authority area	n/a	7.50	8.00	13 @ Q3	n/a
78a		The average processing time taken across all new Housing and Council Tax Benefit (HB/CTB) claims submitted to the Local Authority, for which the date of decision is within the financial year being reported	Low	29.80	26	26.15 @ Q3	△
78b		The average processing time taken for all written notifications to the Local Authority of changes to a claimant's circumstance that require a new decision on behalf of the Authority	Low	15.60	15.00	13.34 @ Q3	△
79a		The percentage of cases within a random sample for which the Authority's calculation of Housing and Council Tax Benefit (HB/CTB) is found to be correct	High	98.40%	98.80%	96.8% @ Q3	▽

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DIRECTION OF TRAVEL AGAINST LAST YEAR'S PERFORMANCE

BVPI	PAF	Indicator	Good Performance	Baseline	Target	Outturn	Direction of Travel
79b i		The amount of Housing Benefit overpayments (HB) recovered as a percentage of all HB overpayments	High	66.58%	66%	53.44% @ Q3	△
79b ii		HB overpayments recovered as a percentage of the total amount of HB overpayment debt outstanding at the start of the year, plus amount of HB overpayments identified during the year	High	51.24%	55%	32.64% @ Q3	<△>
79b iii		Housing Benefit (HB) overpayments written off as a percentage of the total amount of HB overpayment debt outstanding at the start of the year, plus amount of HB overpayments identified during the year	n/a	4.78%	9%	2.15% @ Q3	<△>
156		The percentage of authority buildings open to the public in which all public areas are suitable for, and accessible to, disabled people	High	63.80%	70%	Not available until end-of-April	-